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LIBRARY INFORMATION

26267 Canal Road PO Box 1649 Orange Beach, AL 36561 251-981-2923 askobpl@orangebeachal.gov http://orangebeachlibrary.org/

Jonathan Darby, Director 11/01/2019-9/28/2020 Meagan Bing, Director 9/28/2020-

Karen Clark, Treasurer	Term Expires: February 2022	First Appointed: March 2006
Sharon Ramirez, Vice-Chair	Term Expires: December 2023	First Appointed: February 2013
Sherry Brandler, Secretary	Term Expires: May 2023	First Appointed: May 2019
Joni Blalock, Council Liaison	Term Expires: October 2023	First Appointed: November 2011
Fred Gatch, Chair	Term Expires: January 2022	First Appointed: September 2019

The Orange Beach Public Library's mission is to provide our community free and open access to the trained professional personnel, information, materials, and services they need for life-long learning, civic engagement, entertainment, and the exchange of ideas.

The Orange Beach Public Library (OBPL) serves the citizens of Orange Beach (census population 6,114) and our surrounding area. It is a member of the Baldwin County Library Cooperative and serves a seasonal population of "snowbirds" who are heavy library users.

Over 2,780 Orange Beach Public Library cards were used between October 1, 2019 and the end of September 2020 (The State Fiscal Year). This is a decrease from previous years due to COVID-19. The author encourages the reader to consider that e-resource check-outs do not count toward card activity and therefore are not reflected in that number. With a full-time resident population of around 6,100, this activity level indicates the value our visitors place on the library.

These numbers include some county residents and people who work in but do not live within the Orange Beach city limits. We treat our greater area as "locals," as the library deems our workforce and regular visitors from nearby locations in Baldwin County to be part of our primary service community. Over 781 new cards were created in our 2020 Fiscal year. Some of these are replacements for long-lost cards due to deleted accounts, but most of these are patrons joining the library for the very first time.

The rapid change in technology, local events, and world events demands that the library constantly evaluates the infrastructure we provide. We must position ourselves to respond quickly to changes in order to meet our community's increasing needs. When COVID-19 became prevalent, we adapted by offering almost all of our programs virtually and invested in providing more content in our electronic resources so that patrons could access information and entertainment from the safety of their homes. As a result of these efforts we saw an increase in circulation of almost 9% in e-resources!

The Orange Beach Public Library was the first library in the state to be recognized for the achievement of library standards by the Public Library Division of the Alabama Library Association at the Blue Ribbon level (1996). We are again proud to be the recipient of the highest standards award, now called "the Gold Standard," for our 2018 service year.

The Orange Beach Public Library is committed to innovative planning and creative action in our organization, profession, and community.

From the Director

I would like to share some of our accomplishments this past year and some of the innovative programming we implemented to cope with the circumstances thrust upon us by 2020.

COVID-19

We are proud to say that there were no interruptions in service due to Covid-19 since the shutdown. We are perhaps even more excited to report that there were no infections amongst staff and no known transmission cases within our branch. Something that has sadly not been the case with some other branches within our Cooperative. We attributed our success on this front to taking a rigorous approach towards adhering to CDC and State guidelines. The protocols we enacted for Covid-19 have changed many times through the crisis, but as our understanding of the virus changed we too changed with the times. At one point in time, we disinfected all materials that passed through our branch. This was a tedious and time-consuming process, but it was one that we thought worthwhile. Our procedures later changed to a quarantining of all materials for roughly a week. It was theorized that the virus would die on the surface of these materials within three days and perhaps be dead within eight days. This, too, was time-consuming and laborious, but we felt that any measure of safety we were able to extend to our patrons was worth the effort. Further discoveries about the transmission of the virus have made these two methods moot.

Due to the Corona Virus' airborne nature, we were forced to suspend our in-person group activities. We were not entirely satisfied with this solution as we love conducting programming for our patrons. So, we came to a proverbial crossroads. How could we continue to offer the same quality programming that our patrons were accustomed to while adhering to the guidelines put before us? A Zen proverb reads, "Sit, walk, or run, but don't wobble." We answered this problem by running online programming and takeaway activities.

Our children's librarian, Cassie Chenoweth, took all her regular storytimes and placed them in a digital environment. Now we have our young patrons and families tune in to broadcasts on Facebook, and some of them are archived on YouTube. We are happy to say that the videos on Facebook have been an enormous success, and we have received many positive remarks on this program from our library patrons.

Cassie and our Adult Services Librarian, Angie Wolf, undertook another innovative programming approach. They have been responsible for creating craft/take-home activities for both children and adults. These take-home programs and crafts provide free, safe entertainment for all of our patrons. The program is contained neatly in a paper sack for pickup at a patrons leisure.

We are proud to say that almost every program we offered within our building before this health crisis was being offered in some format. The only program that has failed to translate well has been our book clubs, which we attempted to host via videoconferencing software. This is understandable as a large draw for book clubs is the sense of comradery that is shared by meeting in person.

Since the beginning of Covid-19, we have noticed a considerable uptick (from 118 in 2019 to 218 in 2020) with folks needing help utilizing their electronic equipment. That is almost an 85% increase in the utilization of this service from the previous year. We have been able to accommodate that through our Book-a-librarian program. The most succinct definition of the service is the checking out of a librarian to solve a technical issue, provide tutorials for various programs, or assist with digital tasks. We have taken apart computers, provided troubleshooting for errors on phones and computers, and even shown people how to use the features of their new smart cars.

And lastly, we'd like to discuss the shutdown in March briefly. Before Governor Ivey announced her first safer at home order, several libraries in our Cooperative had already shut down their branches completely. This became quite disconcerting to us. Our biggest concern was protecting our patrons, but we were unsure what that entailed. The research around Covid-19 seemed tenuous at best around March, especially in how this virus could be transmitted. We began stockpiling whatever disinfectants and PPE that we could obtain (which at the time was

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already growing to be increasingly difficult). Our profession's very nature, of libraries, had us worried that we may be spreading the virus from home-to-home unwittingly through lending items. We decided the best option was to disinfect all items that passed through our library, and this was no small task given that we can process hundreds or thousands of items per day.

After all libraries in the county had closed, it was finally time that we, in turn, closed our branch. This was not done on a whim but ultimately seemed a necessity. Several factors impacted our ability to serve at our full capacity once they closed. First, the courier service no longer retrieved items from other branches or removed items from our branch (this led to items piling up to a considerable degree), Second, the catalog system itself developed problems after locking and extending items for the branches that were shutdown (making the more popular items unavailable as they were currently lost in limbo). Lastly, unsure of where libraries stood regarding the Governor's order, we sided with the majority of libraries throughout the state to shield the library from any potential liability.

Shutting down might have been inconvenient to our patrons; however, it felt like the only path forward given the complete shutdown of neighboring libraries and the vague wording of the Governor's orders. While this was a time filled with uncertainty, we sought to make the best of a bad situation and decided to seize the silver lining that was presented to us.

The Shutdown

Orange Beach Public Library has over 46,000 items in our collection, and even through the natural processes of wear and tear and weeding, we have almost filled our library. So, we used the shutdown as an opportunity to begin a massive reorganization project within our facility to optimize browsing for our patrons, implement suggestions from our community on organization, and squeeze all remaining room for growth out of our existing shelf space.

Under normal circumstances, two employees would be available to inventory all items, inspect them for damage and relevance, correct inconsistencies, and shift the items. We now had the opportunity to apply the entire staff to this project and place items under greater scrutiny than had previously been available. During the shutdown, we were able to complete: inventory, weed outdated/damaged items, shift the entire collection, clean the entire library (disinfect, dust, power wash, etc.), repair damaged items, add shelving, perform general maintenance on the building, and change our spine label methods. Lastly, we began correcting our electronic records (a task that allowed people to work from home). These were all much-needed tasks that quite frankly would have taken years to accomplish under ordinary circumstances.

The library offered printing and faxing services during the entire shutdown period through curbside services. For the first several weeks, we provided complimentary books from our book sale to the public, which were located at the library's front door. In total, there were around 200-300 books per day to choose from until we ran out of free materials to circulate. The last half of the closure saw us providing curbside service to our patrons. They could email or call us for suggestions or simply tell us the materials they wanted, and we would deliver the requested items to their vehicle. This system closely resembled what we were seeing at other large retailers. Employees were equipped with proper PPE and their hands and the materials were disinfected after every transaction to ensure that we provided the safest service possible to our patrons. We are very proud to say that we were the last library to close in our county and the first library to resume service during this period. We feel that we used this time wisely and made the library a safer and better place for our community.

Hurricane Sally

In light of the historic pandemic unfolding in 2020 it seemed a cruel irony that our already stressed community would be subjected to several extreme weather events as well. Orange Beach had been graced by being spared from any serious hurricanes for sixteen years. The last hurricane that seriously impacted our area was Hurricane Ivan in 2004, which caused widespread damage, not only to our community, but to most of the Gulf Coast. Unfortunately, sixteen years to-the-date, in the middle of a destructive pandemic, we would witness the arrival of Hurricane Sally on September 16, 2020.

Hurricane Sally struck Orange Beach as a category 2 storm and caused unprecedented damage to our community the likes of which had not been seen since Hurricane Ivan. Those who were around to have witnessed both events would have trouble gauging which had been more destructive. The flooding from the storm surge and rains, coupled with the wind, caused serious damage to vital infrastructure.

In the wake of this event the library knew that it was imperative to assess the damage to our own facility and take stock of the resources available to assist our community in recovery efforts. Fortunately, the facility was spared from any serious damage other than a few cosmetic defects to the exterior structure, and some minor leaks that only damaged roof tiles. The roof sustained no apparent damage, and the best theories would have rain blowing under segments of the roof. The only obstacles in our way from reopening the facility to the public would be the removal of debris from the parking lots, unbarricading of the building's doors, and the restoration of power.

The library had recently invested in a used generator to power the facility in case of the loss of power. The acquisition of this generator had been the brainchild of our previous Director Steven Gillis who thought it necessary to safeguard the community's investment in the library. The reasoning was simple, in high moisture environments, coupled with heat, the books would rapidly begin to mold, and begin a process that could destroy the entire collection. A single moldy book can act as a destructive force spreading to other materials, and isolating potentially infected materials would be nearly impossible to determine. Unfortunately, our generator suffered mechanical failure not too long after its installation by city crews.

However, we were fortunate that the Orange Beach Fire Department was kind enough to loan us their generator once power had been restored to their facility. The generator was able to provide enough power to fully open the library. We were blessed to discover that our internet was also working, and we were able to provide services to our community the best way we know how, by working to connect people with vital resources and information. During this time the library suspended all costs associated with printing and faxing that was related to the hurricane. This was something we continued to provide for several months after the event. We sought to alleviate the stresses associated with this disaster as much as possible whether that was through assisting users navigate through tedious insurance websites, faxing documents, notary services, providing books and movies to entertain, or just offering them a friendly smile and a sympathetic ear.

Regular Services

The Orange Beach Public Library continues lending devices. We have acquired three new Kindle e-readers to purchase materials and provide instant access to patrons. As you can imagine, this has proven to be quite popular. These devices are checked out to the patron for two weeks and are based on availability. The advantages of this program are the elimination of wait times, savings on postage and staff time, as well as owning the item digitally in perpetuity. Like all interlibrary loans, we limit them to 10 per-year-per-patron. We have continued our unlimited 4G hotspots with 37 active units at a time. This service costs around \$11,000 annually, and we are budgeting slightly more in 2021 for the program. We have many losses for these hotspots, with approximately 3 lost per year. These lost hotspots have not currently cost us any funding, as T-Mobile has been a great partner in providing replacement units at no cost. Eventually, these free replacement programs may cease. As such, we have begun stricter monitoring of our hotspot check-outs, with repeat offenders being banned from the service, at least temporarily. Some units are also losing the ability to hold battery charge, and we may need to budget replacement units as they age out of their useful lifespan.

We continue to participate in the Baldwin County Library Cooperative to provide an expanded collection to our patrons. Five days a week, a courier runs between Baldwin County libraries. Most books ordered for delivery to Orange Beach are received the same or the next day. Our collection is in high demand, and for every book we borrow from the Cooperative, we lend out 1.5. Our aggressive collection development positively impacts the entire county.

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Community support is a fundamental part of the public library mission. We continue to provide computers and resources like Cypress Resume, a service that helps create quality documents based on work experience, for our job seekers. We continue to inform patrons about the Alabama Public Library Service's Learning Express Library. Learning Express has career and college test materials, life-long learning tools, and is FREE with a public library card. Also, we like to remind learners that Homework Alabama isn't just for kids; Career Alabama is hosted on the same site and has resume help, citizenship help, ESL, reading comprehension, GED tutoring, and basic computer literacy tutors. Language learners can also access our Rosetta Stone database. In addition to our Camellia Net e-resource program, we added access to an amazing resource, HOOPLA Digital Libraries, that gives readers instant access to comics, books, audio books, movies, and tv series. We continue providing notary public services at the library, ensuring that a notary is available on all weekend shifts barring vacations or absences due to illness.

As stated earlier, our in-house programming was greatly impacted due to COVID-19. Our children's librarian, Cassie Chenoweth, adapted by doing virtual storytimes, virtual summer reading, and take home activity bags. Jason Neel, our reference librarian, focused his efforts on creating instructional videos that were posted on Facebook and our website and helping patrons one-on-one with whatever they needed assistance with.

Ultimately, 2020 was a challenging year on so many levels for so many people and we are proud of how the library was able to adapt and provide superb customer service to our community.

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Financial Report for 2020

The Orange Beach Public Library (OBPL) is made up of a wonderful team of individuals who work together to serve the citizens and visitors of Orange Beach, Alabama.

While our fiscal year runs from January 1 to December 31, most of the statistics we gather in detail are for the Alabama fiscal year of October 1st-September 30th. This report reads as Fiscal 2020, but it references the State statistical year.

In 2020 we added \$30,196 in new print materials, \$19,458 in electronic materials, \$12,200 in audio books, \$6,824 in DVDs, and \$16,827 on our hotspot program. That's over \$84,000.

Our overall incomes for 2020 were larger than our Gold Standard budget when taken as a fiscal year. Overall incomes were at \$747,375 compared to our budgeted \$684,777. The difference is mainly from a \$100,000 city grant and increased purchases made through our Friends of the Library. Our incomes from the state were \$6,790, all of which were used for our print materials collection. Our Federal Grant for audio books amounted to \$7,000 of Federal funds during the 2020 Fiscal year. Donations, overall, were down as was money collected for printing and faxing. The library and the board are incredibly grateful to the Finance Committee members and the City Council for our funding in 2020 and beyond.

As you can see, our primary income always comes from the City of Orange Beach. Our small census size means very little State Aid is apportioned to us. This means that our relationship with the City is always important. Please let your councilpersons know how much their support of the library means to you, and let any City Leader know that we at the library appreciate all their support. Special thanks go to Joni Blalock, who serves both on the Library Board and our City Council.

Programs and Initiatives

2020 Summer Reading (Virtual)

In the summer of 2020, many libraries across the country celebrated their summer reading programs virtually. The slogan "Imagine Your Story" was chosen by library professionals to help inspire children of all ages to dream big, believe in themselves, and create their own stories.

ALL PRIZES AND PROGRAMS WERE FINANCED THROUGH OUR AMAZING FRIENDS OF THE LIBRARY!!! Total participants in June and July: 178 participates. With 110,448 minutes read by the Preschool/Elementary ages, and the Middle/High School program resulted in 71,632 pages read!

PRESCHOOL/ELEMENTARY PRIZES:

- 100 minutes read: feather pen
- 500 minutes read: magic kit
- 1000 minutes read: marionette puppet
- 2000 minutes read: magic science kit
- 2500 minutes read: castle tent

MIDDLE/HIGH SCHOOL PRIZES:

• \$10 Amazon gift card=1000 pages

2020 Winter Programming

Our 2020 programs encouraged our locals and Snowbird visitors to get some quality free info-tainment. They were presented every Thursday evening in the Senior Center's larger programming area next door. Besides the entertainment programs, our reference librarian created computer classes designed for our winter patrons. Our programs, book groups, and computer classes had a total attendance of 394, with another 104 seeking one-on-one tech and research help. All programs were free to the public. There was a significant downturn in our computer class attendance, but this may be a result from a better-educated populace when it comes to technology.

Winter Lecture Series:

- Forgotten Alabama with Glen Willis: Photography lecture going over forgotten buildings and landscapes of Alabama.
- Southern Riders with Elizabeth La Beaud: Lecture series talking about archiving and collecting stories from living witnesses, specifically focusing on racial tension in Mississippi during the Civil rights era.
- Author Talk with Frank Celso: Frank went over his newly released book and the research into western history that writing the book involved.
- Paul Brueske Civil war Lecture: Brueske goes over the Battle of Mobile during the civil war.
- Music with Erin Hussey: Erin and her band play Dulcimer folk music.
- Nat King Cole With Daphne Simpkins: Simpkins talks about the influences of Jazz music and the iconic voice of Nat King Cole
- Instant Pot 101: Adult Services Librarian Angie Wolf goes over the basics of using an Instant Pot and prepares a sample dish for tasting.
- Puzzle series: two-month-long programming of digital puzzles released on Facebook for patrons to put together with a timer.
- DIY book club Kits: Take home book club bags that could be checked out to facilitate a two-person book club at home during social distancing protocols.
- Family Craft Videos: Tutorial video of how parents could assist in putting together the family take-home crafts offered at the library for pick up.

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Community Analysis by Comparative Demographics

This analysis charts growth (positive) vs. decrease (negative) in the relative percentage that makes up our population. The comparison uses the 2013 and 2015 American Community Survey numbers to generate population change indicators. Our Community Analysis will be redone every four years. Our next analysis will be performed in 2022.

5-year estimates from American Community Survey (US Census)				2015 Population Change
	2013	<u>2015</u>	% change	Estimated Number
Total Estimated Population	6157	6035	-2%	-122
Age and Sex breakdown				
- Total population - Male	50.6	49.2	-3%	-86
- Total population - Female	49.4	50.8	3%	86
- Under-five years	2.8	3	7%	12
- 5 to 9 years	5.7	3.9	-32%	-111
- 10 to 14 years	6.5	4.8	-26%	-105
- 15 to 19 years	4.8	4.3	-10%	-31
- 20 to 24 years	1.8	1.6	-11%	-12
- 25 to 34 years	4.9	6.7	37%	111
- 35 to 44 years	15.8	12.7	-20%	-191
- 45 to 54 years	17.5	12.7	-27%	-296
- 55 to 59 years	8.3	6	-28%	-142
- 60 to 64 years	10.4	12.6	21%	135
- 65 to 74 years	14.9	21.8	46%	425
- 75 to 84 years	5.4	7.7	43%	142
- 85 years and over	1.2	2.3	92%	68
- 18 years and over	81.7	85	4%	203
- 21 years and over	79.9	83.3	4%	209
- 62 years and over	27.7	39.9	44%	751
- 65 years and over	21.6	31.7	47%	622
- 18 years and over - Male	47.6	49	3%	86
- 18 years and over - Female	52.4	51	-3%	-86
- 65 years and over - Male	56.4	55.4	-2%	-62
- 65 years and over - Female	43.6	44.6	2%	62
Racial Breakdown				
- Total population - One race	97.2	96.9	0%	-18
- Total population - Two or more races	2.8	3.1	11%	18
- One race - White	94.6	96.4	2%	111
- One race - Black or African American	0.1	0.4	300%	18
- One race - Asian	2.4	0.1	-96%	-142
- One race - Asian - Chinese	1.7	0.1	-94%	-99
- One race - Asian - Filipino	0.6	0	-100%	-37
- One race - Some other race	0.1	0	-100%	-6
- Two or more races	2.8	3.1	11%	18

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- Two or more races - White and American Indian and Alaska				
Native	2.5	2.1	-16%	-25
- Race alone or in combination with one or more other races -				
Total population - White	97.5	99.5	2%	123
- Race alone or in combination with one or more other races -				
Total population - Black or African American	0.1	0.4	300%	18
- Race alone or in combination with one or more other races -				
Total population - American Indian and Alaska Native	2.5	2.1	-16%	-25
- Race alone or in combination with one or more other races -				
Total population - Asian	2.4	0.1	-96%	-142
- Race alone or in combination with one or more other races -				
Total population - Some other race	0.4	1	150%	37
- Total population - Hispanic or Latino (of any race)	6.1	6	-2%	-6
- Total population - Hispanic or Latino (of any race) - Mexican	3.4	1.2	-65%	-135
- Total population - Hispanic or Latino (of any race) - Puerto				
Rican	1.2	3.3	175%	129
- Total population - Hispanic or Latino (of any race) - Other				
Hispanic or Latino	1.5	1.5	0%	0

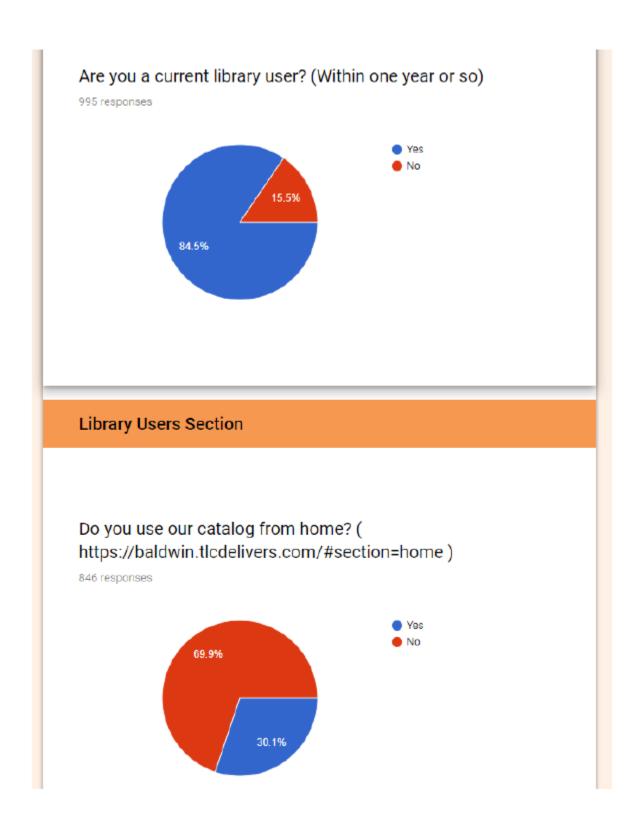
This indicates an increase in very young (0-5 years) adults in their late 20's-early 30s and 60+ population, with a drop in our youth and mature adults. More families with young children are moving to the area, while our population's top end continues to age in place. Focus on very young children may be wise in 2018-21. Our focus on our senior population should remain unchanged.

Return on Investment Based on Perceived Value for Trackable Services (2020)

We cannot track many things when defining the value of library services. However, there are many that we can. When looking at the value, we used perceived value from our finance committee (from 2013), representing our City Council's view. This year we almost reached a \$1.40 to \$1 ratio value counting renewals. OBA = adults, OBJ = kids, and OBW/V/NR are our visitor cards. If patrons stay more than a month, they are designated OBW (winter patron). Also, we broke out County Users from our Orange Beach Locals. We were at \$1.40/for every dollar awarded us by the City Council of Orange Beach for Fiscal 2020! These numbers are slightly down from 2019.

OBA w/ Renewals	Circulation	Values	Values Finance	
Hardback Books	12929	20	\$	258,580.00
Paperbacks	1265	10	\$	12,650.00
Large Print	1507	30	\$	45,210.00
Children's Books	14035	12	\$	168,420.00
Audio Books	1954	40	\$	78,160.00
DVDS	4261	4	s	17,044.00
Music	8	15	\$	120.00
Kindles and Hotspots	215	65	\$	13,975.00
		TOTAL	\$	594,159.00
OBJ w/ Renewals	Circulation	Values	Fi	nance
Hardback Books	161	20	\$	3,220.00
Paperbacks	5	10	\$	50.00
Large Print	0	30	\$	-
Children's Books	1657	12	\$	19,884.00
Audio Books	18	40	\$	720.00
DVDS	285	4	\$	1,140.00
Music	0	15	s	
Kindles and Hotspots	1	65	\$	65.00
		TOTAL	\$	25,079.00
OBW/OBV/NR w/ Renewals	Circulation	Values	Finance	
Hardback Books	9568	20	\$	191,360.00
Paperbacks	894	10	\$	8,940.00
Large Print	1583	30	\$	47,490.00
Children's Books	1738	12	\$	20,856.00
Audio Books	247	40	\$	9,880.00
DVDS	1955	4	\$	7,820.00
Music	0	15	\$	-
Kindles and Hotspots	93	65	\$	6,045.00
		TOTAL	\$	292,391.00
OBA totals +	OBJ Totals+	OBW/V/NR=	\$	911,629.00
Finance Total	Budget	Finance Total/Budget		
911,629	646,577	1.4099		
Ratio of \$1.40 to \$1.00				

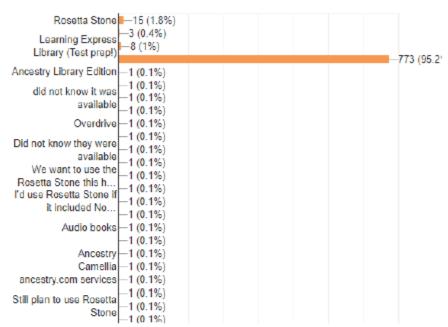
2019 survey responses



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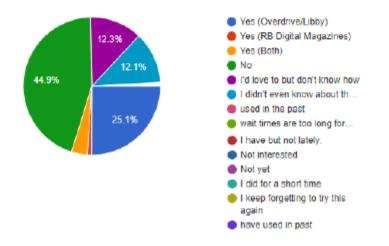
Do you use/have you used any of the databases from our website? (https://www.orangebeachlibrary.org/adult-information-services)

812 responses



Do you use our E-books/E-audio books and E-Magazines through Libby/Overdrive or RB Digital? (
https://camellia.overdrive.com/ OR
https://www.rbdigital.com/50emagazine/service/magazines)

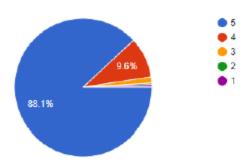
846 responses



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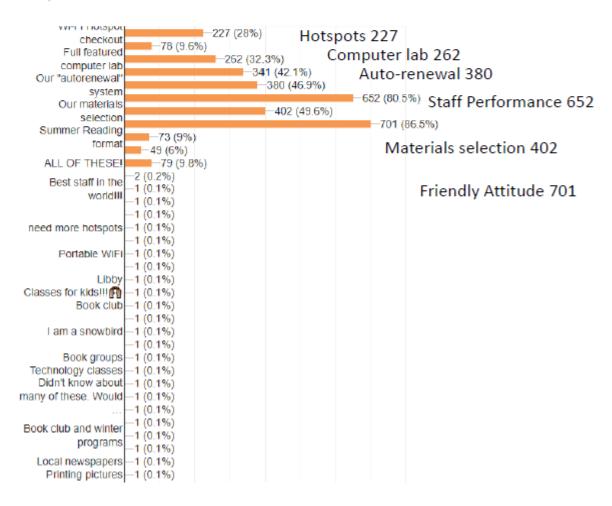
How Satisfied are you with our patron service? 1-5 scale, from Very Satisfied (5) to Not Satisfied (1)

848 responses



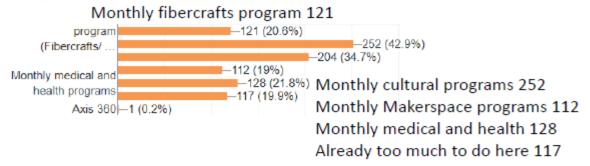
Are you very happy with some of our unique features? Check all that apply. Only check if it really excites you or makes you excited about visiting your library.

810 responses



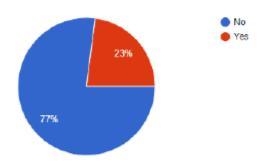
What kind of programs do you want? (We'll ask about book clubs later) Check any that would tempt you to come!

588 responses



Is there a particular time of day which would be better enable you to attend programs for adults? (examples: Computer classes, Book clubs, Cultural programs, Makerspace open hours)

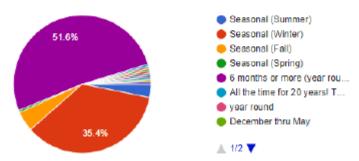
848 responses



Are you a seasonal patron or year round?

192 responses

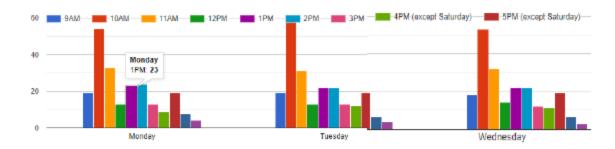
This is only those commenting on programming 51+% locals

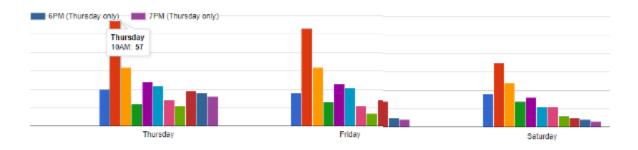


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What time of the day works for you

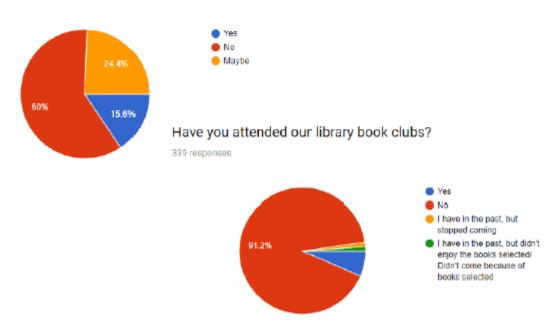
Days and times for programs



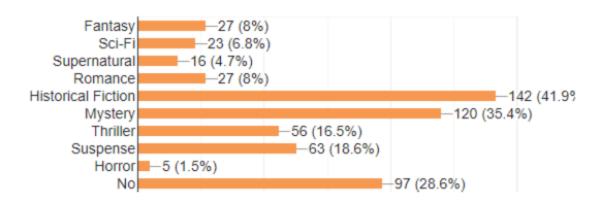


Are you interested in book clubs?

848 responses

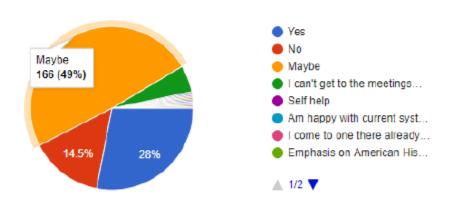


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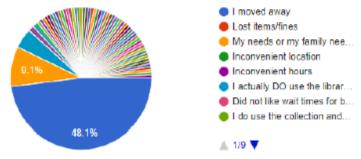
Would a book club specific to your chosen genres make you more likely to come to our meetings?

339 responses



Is there a reason why you stopped using the library?

No inconvenient locations, most "other" responses are effectively "moved away" 4.5% use electronic library only. 154 responses/ 995 = 15.4% of total





Thanks to all our supporters, the Alabama Public Library Service, our City Council, our City workers, and our Friends of the Library for all of our successes in 2020!